



Railway Neighbour

Crossrail Communications Team
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Reference: LTN1 18+0341

Dear Neighbour,

Crossrail programme – Brentwood station works update

Network Rail is undertaking essential improvement works to Brentwood station as part of the Crossrail programme to prepare for the opening of the Elizabeth line at the end of 2018. New trains are being introduced as part of the TfL Rail service operating between Liverpool Street station and Shenfield.

We are progressing works to extend the platforms and upgrade the customer information systems. We apologise for any inconvenience caused while we undertake this crucial upgrade work.

In order to achieve a safe working environment and minimise disruption to the operation of the railway, certain work must take place at night or during weekends. Mobile screens/barriers or enclosures will be placed around the breaking equipment and other noisy hand-held tools, where practical to do so.

We will be working in your area on the following dates and times:

August Bank Holiday weekend

| Working times | Activity | Expected impact |
|--|---|--|
| Various hours including nights between 01:00 Sunday 27 August and 04:00 Tuesday 29 August | Platform extension works at the eastern end of the station | Noise from road rail vehicles. Noise from power tools and breaking equipment. Increased lighting during the work at night |

Until late 2017

| Working times | Activity | Expected impact |
|--|---|--|
| Monday to Friday, 08:00 – 18:00 Weekends including nights between 00:01 Saturday and 05:00 Monday | Platform extension works at the eastern end of the station | Residents living close to the line may notice an increase in noise levels from machinery and excavators Increased lighting during the work at night |

Please note that Network Rail maintenance machines are also likely to be in this area over this period.

We apologise for any disruption this work may cause and will endeavour to minimise the impact on local residents and station users. Those working on site will be briefed on their obligations to work considerately.

Our contractors undertaking the work are part of the Considerate Constructors Scheme, which includes minimising any environmental impacts and working to reduce the impact on neighbours and the public.

If you have any queries please email CRCrossrail@networkrail.co.uk or call our dedicated 24-hour National Helpline on **03457 11 41 41**.

Yours faithfully,

Damien Thomas
Community Relations Executive - Crossrail