



CROSSRAIL INFORMATION PAPER

D21 – ACCESS FOR PEOPLE WITH REDUCED MOBILITY DURING CONSTRUCTION

This paper sets out the arrangements that will apply for access for people with restricted mobility during Crossrail construction.

It will be of particular relevance to those in the vicinity of the proposed Crossrail works.

This is not intended to replace or alter the text of the paper itself and it is important that you read the paper in order to have a full understanding of the subject. If you have any queries about this paper, please contact either your regular Petition Negotiator at CLRL or the Crossrail helpdesk, who will be able to direct your query to the relevant person at CLRL. The helpdesk can be reached at:

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APPROVED

Version 2 – 20/11/07



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1. The Promoter will require the nominated undertaker to, where reasonably practicable, ensure that people with reduced mobility (PRM) and those with other forms of disability as specified in the Disability Discrimination Act 1995 and the Disability Discrimination Act 2005, continue to have access to services and buildings where such access and services are temporarily disrupted during the Crossrail construction works.
2. Where the normal means of access has to be diverted or blocked off, alternative safe routes for wheelchair users and ambulant disabled persons will be identified, taking into account existing hazards and obstructions such as pavement kerbs and street lighting standards (poles).
3. Where particular difficulties are identified, arrangements will be made on a case by case basis.